ACTION TAKEN REPORT OF THE INSTITUTION ON THE FEEDBACK REPORT



MOR, Pocket-105, Kalkaji, New Delhi-110019 (Affiliated to Guru Gobind Singh Indraprastha University and Approved under Section 2(f) of UGC Act 1956)



A) STUDENT'S FEEDBACK

ACTION TAKEN REPORT ON STUDENT'S FEEDBACK: For student's feedback, it addressed curriculum and its learning related issues in terms of quality, competence, skills and professionalism.

S.no	Feedback	Action taken	Relevant Documents
1.	Curriculum enrichment	Faculty members were instructed to analyze changes in syllabus in 2021 & drafting of syllabus was done. Accordingly instructed to submit books purchase requirement to librarian.	 Drafting of Syllabus. list of book purchase requirement
2	Inter institute Competition	Skill development exercises are held under mentoring & Professional development courses where competency-based curriculum implementation has been done. Various clubs and committees have been formed for students grooming.	Rayonner Management fest and clubs and committees Inter institute competition
3	Depth of the course content needs to be increased for achieving the expected Course Outcomes	Faculties were instructed to address the issue of attainment of COs & POs and their expected outcomes.	Lesson plan learning outcomes on ERP
4	Students suggested conducting more seminars, workshops to facilitate holistic learning.	 Expert guest Lecture by Academic & corporate experts /Industrial visit are being organized for getting maximum exposure for students to current Industrial Practices. Alumni working with different industries invited to guide students on current industry practices 	 1.guest lecture organized 2. Industrial visit to Parle G 3. Alumni Mentoring Session report



MOR, Pocket-105, Kalkaji, New Delhi-110019 (Affiliated to Guru Gobind Singh Indraprastha University and Approved under Section 2(f) of UGC Act 1956)



5	Applicability/releva nce of curriculum in real life situations can be increased	Teachers were instructed to relate the curriculum with real life situations by giving more attention to practical training sessions and more experiential teaching.	 Notices & email of summer Internship project Notices & email of Minor & Major project Live project taken by students
6	For web browsing, emails social media etc. Students demanded enough bandwidth or Mbps	The broadband speeds were increased by 100 Mbps providing high speed broadband & internet connectivity to the students	Documents & Bills showing connectivity of high-speed broad bands

B) TEACHER'S FEEDBACK

ACTION TAKEN REPORT ON TEACHER'S FEEDBACK: For Teachers, the feedback addressed issues like relationship with course content and outcomes, need based curriculum structure to be enhanced, Project based learning and curriculum delivery etc.

S.no.	Feedback	Action taken	Relevant Documents
1	syllabus should be revised and more practical	Instruction for revision of syllabus and more practical approach to be adopted	 Governing body report on curriculum Drafting of syllabus
2	Should introduce optional specialized field subjects in all semesters.	More Electives paper to be introduced in the curriculum	 New Subjects introduced drafting of syllabus
3	Opportunities for conducting Research & Project	More focus on practical teaching to be given, which included hands on lab experiments, mini projects and case study-based learning	 E commerce file SIP, Minor & Major projects files Case studies taken in class MOM faculty meeting held on 16.05.2022
4	need for the content of the syllabus to be made more industry oriented	Curriculum was structured and updated based on courses which will improve employability of students	1. Learning outcomes from ERP



MOR, Pocket-105, Kalkaji, New Delhi-110019 (Affiliated to Guru Gobind Singh Indraprastha University and Approved under Section 2(f) of UGC Act 1956)



5	Ample scope to adopt new techniques of teaching such as seminar, presentations, group discussions etc.	Instruction for imparting new techniques of teaching viz. through Conducting webinars, seminars, GD session taken.	 Report on Webinars & seminars conducted Report of presentations taken in class GD taken in class by Dr. Gopika Kumar.
6	Should be revised in light of the changing corporate requirements including the contemporary skillsets	Students were encouraged to register for certification courses	 Live projects taken Students Registered for certification courses

C) EMPLOYER FEEDBACK

ACTION TAKEN REPORT ON EMPLOYER FEEDBACK: For Employers, it addressed issue viz. organization skills, working in teams, integration of technology, learning of new techniques, creative challenges for work as learnt through the curriculum.

S.no.	Feedback	Action taken Relevant Documents	Relevant Document
1	Curriculum should be more focused towards practical industry exposure	Depending on the feasibility and time constraints, more technical/industrial visits will be conducted for at least 2 days for students to get a deeper understanding of the work and improving the skill set.	1 Industrial visit
2	Focus on effective implementation of personality development program	Guest lectures/ talks by budding entrepreneurs will be conducted to motivate the student	 Guest lectures Seminars Webinars
3	Curriculum should be more application based with focus on innovation.	To arrange training programs both by Academicians and Industry experts Mock interview sessions	 Training program and mentoring session taken by experts Mock interview session taken



MOR, Pocket-105, Kalkaji, New Delhi-110019 (Affiliated to Guru Gobind Singh Indraprastha University and Approved under Section 2(f) of UGC Act 1956)



		are arranged for genuine placements	
4	Incorporation of more industry- oriented courses to improve the student employability and knowledge of current industrial trends	It was decided that a greater number of workshops will be organized with talks/lectures by experts in different fields for the benefit of the students.	1. Entrepreneurial mindset curriculum
5	Expertise in the specific areas	More electives were offered to students so that they can choose and opt for their interest areas.	 Electives paper newly introduced in the curriculum

D) ALUMNI FEEDBACK

ACTION TAKEN REPORT ON ALUMNI FEEDBACK: For Alumni, the responses were aimed on adequateness of course curriculum, self-directed learning, professional standards with linkage to industry parameters, and problem-solving approach.

S.no	Feedback	Action taken	Relevant Documents
1	Kindly include more project works into curriculum	Students are encouraged towards research-oriented learning.	 Minor Project Major Project SIP
2	More practical subject and skills- oriented courses should be added	. More focus on practical teaching is given, which included hands on lab experiments, mini projects and case study- based learning	 Soft skill and personal grooming sessions taken Ecommerce files Case study taken SIP, Minor Project, Major project



MOR, Pocket-105, Kalkaji, New Delhi-110019 (Affiliated to Guru Gobind Singh Indraprastha University and Approved under Section 2(f) of UGC Act 1956)



3	The curriculum should be more practical. The current business environment demands highly practical and trained personnel thus curriculum should revolve around that. more focus on classes which increase real time financial literacy and also more practical classes for personality development	Industry visits and more practical based projects and applications are incorporated in the curriculum which will improve employability of students In new drafted policy more Finance related courses is being incorporated	 Collaboration with Industries SIP Industry visit New drafted syllabus Finance courses Personality Development sessions taken
5	Introduce module based smaller assignments which keeps students engaged in course material	Instructed to increase assignments covering all module to students	 Assignments given by faculties