

April 1st, 2024

Ref. No: JIMS/KJ/Acad/2024/382

Office Order

Subject: Appointment of Ombudsman


In accordance with the provisions outlined by the GGSIPU, and with the approval of the Board of Directors/Management Committee, I am pleased to announce the appointment of Mr. Ashwani Aggarwal as the Ombudsman for Jagannath International Management School, Kalkaji.

The Ombudsman shall serve as an independent, impartial, and neutral mediator to address grievances, complaints, and disputes within the organization.

The primary responsibilities of the Ombudsman include, but are not limited to:

1. Receiving, investigating, and resolving complaints from employees, clients, stakeholders, or any other party related to the organization's operations.
2. Facilitating informal resolution processes, including mediation and conflict resolution techniques, to address disputes.
3. Providing recommendations for systemic improvements within the organization to prevent future conflicts.
4. Maintaining confidentiality and neutrality throughout the dispute resolution process.

Mr. Aggarwal will assume office with immediate effect and will serve a term of one year. All employees and stakeholders are encouraged to utilize the services of the Ombudsman for the resolution of any concerns or grievances they may have.


Prof. (Dr.) Anuj Verma
Director

